ISO 16192:2010-06 (E)

Space systems - Experience gained in space projects (Lessons learned) - Principles and guidelines

Contents

Page

Foreword iv

Introduction v

1 Scope 1

2 The role of a lessons learned activity 1
2.1 General 1
2.2 Identification and collection 2
2.3 Analysis, classification and issuing of recommendations 2
2.4 Recording 2
2.5 Information availability 2

3 Lessons learned management 2
3.1 The main applications of the lessons learned 2
3.2 Information sources for the lessons learned 3

4 The lessons learned process 3
4.1 General 3
4.2 Process steps 3
4.3 Description of lessons learned process steps 4

5 Content of the lessons learned record 5
5.1 General 5
5.2 Detailed content 5

6 Lessons learned implementation 6
6.1 General 6
6.2 Application 6
6.3 Responsibility 6

7 Effectiveness of the lessons learned process 6

Annex A (informative) Lessons learned process 7

Annex B (informative) Generic lessons learned forms 8

Annex C (informative) Short lessons learned form 11

Bibliography 12