ISO/IEC 19770-1:2006-05 (E)

Information technology - Software asset management - Part 1: Processes

Contents

Page

Foreword iv

Introduction v

1 Scope 1
1.1 Purpose 1
1.2 Field of application 1
1.3 Limitations 2

2 Conformance 3
2.1 Intended usage 3
2.2 Full conformance 3
2.3 Agreement compliance 3

3 Terms and definitions 3

4 SAM processes 5
4.1 General 5
4.2 Control environment for SAM 6
4.3 Planning and implementation processes for SAM 10
4.4 Inventory processes for SAM 12
4.5 Verification and compliance processes for SAM 15
4.6 Operations management processes and interfaces for SAM 17
4.7 Life cycle process interfaces for SAM 20