

ISO/IEC 5339:2024-01 (E)

Information technology - Artificial intelligence - Guidance for AI applications

Contents		Page
Foreword		iv
Introduction		v
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Motivations and objectives	2
5	AI application context and characteristics	2
5.1	Establishing approach for AI application context	2
5.2	AI application context	3
5.3	Stakeholders and processes	5
5.3.1	General	5
5.3.2	AI stakeholders	5
5.3.3	Other stakeholders	6
5.3.4	Processes	7
5.4	AI application functional characteristics	8
5.5	AI application non-functional characteristics and considerations	8
5.5.1	General	8
5.5.2	Trustworthiness	9
5.5.3	Risks and risk management	10
5.5.4	Ethics and societal concerns	10
6	Stakeholders' perspectives and AI application framework	11
6.1	General	11
6.2	Stakeholders' perspectives	11
6.3	AI application framework	12
7	Guidance for AI applications	15
7.1	General	15
7.1.1	General	15
7.1.2	AI producer perspective	15
7.1.3	Data provider perspective	16
7.1.4	AI developer perspective	16
7.1.5	AI application provider perspective	17
7.2	Use perspective	18
7.2.1	General	18
7.2.2	AI customer and AI user perspective	18
7.3	Impact perspective	18
7.3.1	General	18
7.3.2	Community perspective	18
7.3.3	Regulator and policy maker perspective	19
Annex A (informative)	Use cases	20
Bibliography		27