

ISO/IEC 30146:2019-10 (E)

Information technology - Smart city ICT indicators

Contents		Page
Foreword		iv
Introduction		v
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Abbreviations	2
5	General architecture	2
6	General principles	3
6.1	Indicators selection	3
6.2	Indicators description	3
7	Indicators description	4
7.1	Citizen service	4
7.1.1	E-government service	4
7.1.2	Transportation service	4
7.1.3	Social insurance service	5
7.1.4	Medical service	5
7.1.5	Education service	6
7.1.6	Employment service	6
7.1.7	City public service	7
7.1.8	Service for poor and disabled people	7
7.1.9	E-commerce service	8
7.2	Efficient governance	8
7.2.1	City management	8
7.2.2	Public safety	9
7.3	Liveable environment	10
7.3.1	Environmental protection	10
7.3.2	Green energy and energy efficiency	11
7.4	Smart facility	11
7.4.1	Network infrastructure	11
7.4.2	City model	11
7.5	Information resource	13
7.5.1	Open data and data sharing	13
7.5.2	Exploitation and utilization	13
7.6	Cyber security	14
7.6.1	Network security management	14
7.6.2	System and data security	15
Annex A (informative) City model[9]		17
Bibliography		18