

# ISO/IEC 20000-3:2019 (E)

## Information technology — Service management — Part 3: Guidance on scope definition and applicability of ISO/IEC 20000-1

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### Contents

|         |  |
|---------|--|
|         | Foreword   |
|         | Introduction   |
| 1       | Scope  |
| 2       | Normative references   |
| 3       | Terms and definitions  |
| 4       | Fulfilling the requirements specified in ISO/IEC 20000-1                         |
| 4.1     | Structure of the SMS   |
| 4.2     | Demonstrating conformity   |
| 4.3     | Authorities and responsibilities across the service supply chain                 |
| 5       | Applicability of ISO/IEC 20000-1   |
| 5.1     | Principles of applicability  |
| 5.1.1   | Applicability  |
| 5.1.2   | Organization   |
| 5.1.3   | Commercial status  |
| 5.1.4   | Scope  |
| 5.1.5   | Requirements   |
| 5.1.6   | Authorities and responsibilities   |
| 5.2     | Parties involved in an SMS   |
| 5.2.1   | Types of suppliers   |
| 5.2.2   | Improvements to the SMS and services   |
| 5.2.3   | Evaluation and selection of other parties  |
| 5.3     | Control of other parties   |
| 5.3.1   | Processes, services and service components provided or operated by other parties |
| 5.3.2   | Accountability   |
| 5.3.3   | Integration, interfaces and co-ordination  |
| 5.3.4   | Definition of controls for measuring and evaluating other parties                |
| 5.3.5   | Management of the service supply chain   |
| 6       | General principles for the scope of an SMS                                       |
| 6.1     | Introduction   |
| 6.2     | The scope of the SMS   |
| 6.2.1   | Defining the scope   |
| 6.2.2   | Scope definition and assessment  |
| 6.2.3   | Limits to the scope  |
| 6.2.4   | Commercial considerations  |
| 6.3     | Agreements between customers and the organization                                |
| 6.4     | Scope definition parameters  |
| 6.4.1   | Parameters to define the scope of the SMS  |
| 6.4.2   | Other parameters   |
| 6.5     | Validity of scope definition   |
| 6.6     | Changing the scope   |
| 6.7     | Service supply chains and SMS scope  |
| 6.7.1   | Reliance on other parties  |
| 6.7.2   | Demonstrating conformity across the service supply chain                         |
| 6.8     | Integrating with other management systems  |
| Annex A | (informative) Scenario based scope definitions                                   |

|         |   |
|---------|---|
| A.1     | General   |
| A.1.1   | Introduction  |
| A.1.2   | Framework for the scenarios   |
| A.2     | Simple scenarios  |
| A.2.1   | Scenario 1 — Internal delivery  |
| A.2.2   | Scenario 2 — Simple service supply chain  |
| A.2.2.1 | Background  |
| A.2.2.2 | Is the scope of Organization A limited to IT services?  |
| A.2.2.3 | Can there be more than one externally supplied service or more than one supplier for this scenario? |
| A.2.2.4 | Can services provided directly to the customer by another party be included in the SMS?             |
| A.2.2.5 | Can internal and external customers be supported within the SMS of Organization A?                  |
| A.2.2.6 | Can Party C also demonstrate conformity?  |
| A.2.2.7 | Can Party C provide services to more than one customer?   |
| A.2.2.8 | Can Party C be both a supplier and a customer?  |
| A.2.2.9 | Can internal suppliers be treated the same way?   |
| A.3     | Scenarios with outsourced components  |
| A.3.1   | Scenario 3 — Outsourced components  |
| A.3.1.1 | Background  |
| A.3.1.2 | Can Organization A demonstrate conformity?  |
| A.3.1.3 | What is the scope definition for Organization A?  |
| A.3.1.4 | Can Party C also demonstrate conformity?  |
| A.3.2   | Scenario 4 — Suppliers, lead suppliers and sub-contracted suppliers                                 |
| A.3.2.1 | Background  |
| A.3.2.2 | What is the scope definition for Organization A?  |
| A.3.2.3 | Can Party C demonstrate conformity?   |
| A.4     | Scenarios with complex service supply chains  |
| A.4.1   | Scenario 5 — Extensive outsourcing  |
| A.4.1.1 | Background  |
| A.4.1.2 | Can Organization A demonstrate conformity?  |
| A.4.2   | Scenario 6 — Internal service integrator  |
| A.4.2.1 | Background  |
| A.4.2.2 | Can Organization A demonstrate conformity?  |
| A.4.2.3 | What is the scope definition for Organization A?  |
| A.4.2.4 | Can the external suppliers demonstrate conformity?  |
| A.4.2.5 | Can the external supplier demonstrate conformity across multiple customers?                         |
| A.4.3   | Scenario 7 — Outsourced service integrator  |
| A.4.3.1 | Background  |
| A.4.3.2 | Can Organization A demonstrate conformity?  |
| A.4.3.3 | What is the scope definition for Organization A?  |
| A.4.3.4 | Can Party C demonstrate conformity?   |
| A.4.3.5 | Can Party B demonstrate conformity?   |
| A.4.3.6 | Can Party B demonstrate conformity for multiple clients?  |
| A.5     | Scenarios with changing SMS parameters  |
| A.5.1   | Background  |
| A.5.2   | Scenarios for changes to scope  |
| A.5.3   | Scenario 8 — Initial scope  |
| A.5.4   | Scenario 8a — Outsourcing on-site support services  |
| A.5.5   | What is the initial scope definition for Party C?   |
| A.5.6   | Scenario 8b with three new locations  |
| A.5.7   | What were the implications of three additional locations for Party C maintaining conformity?        |
| A.5.8   | What is the scope definition following inclusion of three additional locations?                     |
| A.5.9   | Scenario 8c with 30 customer locations and revised supplier arrangements                            |
| A.5.10  | Implications of the thirty customer locations   |