

ISO/IEC TR 38502:2017-12 (E)

Information technology - Governance of IT - Framework and model

Contents		Page
Foreword		iv
Introduction		v
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Model and framework	2
4.1	Model for governance of IT	2
4.1.1	Governing body responsibilities and accountabilities	2
4.1.2	Governance tasks	3
4.1.3	Managers' responsibilities and accountabilities	3
4.1.4	Applicability of the model	3
4.2	Relationship between governance and management of IT	3
4.3	Key elements of a governance framework for IT	4
5	Guidance on the application of the model	5
5.1	Responsibilities of the governing body	5
5.1.1	General	5
5.1.2	Governing body and oversight mechanisms	6
5.2	Strategy formulation and oversight	6
5.2.1	General	6
5.2.2	The governing body's role in strategy formulation	6
5.3	Delegation	7
5.3.1	General	7
5.3.2	Delegation by the governing body	7
5.4	Responsibilities of managers	8
5.4.1	General	8
5.4.2	The role of managers	8
5.5	Governance and internal control	9
5.5.1	General	9
5.5.2	Establishing internal control	9
Annex A (informative)	Principles of good governance of IT	10
Bibliography		11