

ISO/IEC 40180:2017-10 (E)

Information technology - Quality for learning, education and training - Fundamentals and reference framework

Contents		Page
Foreword		iv
Introduction		v
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Abbreviated terms	4
5	Conformance	4
6	The Quality Reference Framework (QRF) for E-Learning	4
6.1	General	4
6.2	Descriptive model of the QRF	5
6.3	Process model of the QRF	7
6.3.1	Overview	7
6.3.2	Description	8
Annex A (informative) Introduction and use of the QRF		16
Annex B (informative) DIN process model (DIN PAS 1032-1)		20
Annex C (informative) French code of practice in E-Learning (AFNOR Z76-001)		47
Annex D (informative) Harmonized model for quality management for learning, education, and training: mapping CELTSC and QRF		59
Annex E (informative) Specific quality objectives		63
Bibliography		67