

ISO/IEC TS 33052:2016-06 (E)

Information technology - Process reference model (PRM) for information security management

Contents		Page
Foreword		iv
Introduction		v
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Overview of the PRM	1
5	Process descriptions	2
5.1	Introduction	2
5.2	ORG.1 Asset management	3
5.3	TEC.01 Capacity management	3
5.4	TEC.02 Change management	4
5.5	COM.01 Communication management	4
5.6	TEC.03 Configuration management	5
5.7	COM.02 Documentation management	5
5.8	ORG.2 Equipment management	6
5.9	ORG.3 Human resource employment management	7
5.10	COM.03 Human resource management	8
5.11	COM.04 Improvement	9
5.12	TEC.04 Incident management	9
5.13	ORG.4 Infrastructure and work environment	9
5.14	COM.05 Internal audit	11
5.15	TOP.1 Leadership	11
5.16	COM.06 Management review	12
5.17	COM.07 Non-conformity management	13
5.18	COM.09 Operational implementation and control	13
5.19	COM.08 Operational planning	15
5.20	COM.10 Performance evaluation	17
5.21	TEC.05 Product/service release	18
5.22	TEC.08 Product/Service/System requirements	18
5.23	COM.11 Risk and opportunity management	19
5.24	TEC.06 Service availability management	19
5.25	TEC.07 Service continuity management	20
5.26	ORG.5 Supplier management	20
5.27	TEC.09 Technical data preservation and recovery	21
Annex A (informative) The relationship between management system requirements and a process reference model		22
Bibliography		60