

# ISO/IEC TS 33052:2016-06 (E)

## Information technology - Process reference model (PRM) for information security management

---

<b>Contents</b>		<b>Page</b>
Foreword .....		iv
Introduction .....		v
1	Scope .....	1
2	Normative references .....	1
3	Terms and definitions .....	1
4	Overview of the PRM .....	1
5	Process descriptions .....	2
5.1	Introduction .....	2
5.2	ORG.1 Asset management .....	3
5.3	TEC.01 Capacity management .....	3
5.4	TEC.02 Change management .....	4
5.5	COM.01 Communication management .....	4
5.6	TEC.03 Configuration management .....	5
5.7	COM.02 Documentation management .....	5
5.8	ORG.2 Equipment management .....	6
5.9	ORG.3 Human resource employment management .....	7
5.10	COM.03 Human resource management .....	8
5.11	COM.04 Improvement .....	9
5.12	TEC.04 Incident management .....	9
5.13	ORG.4 Infrastructure and work environment .....	9
5.14	COM.05 Internal audit .....	11
5.15	TOP.1 Leadership .....	11
5.16	COM.06 Management review .....	12
5.17	COM.07 Non-conformity management .....	13
5.18	COM.09 Operational implementation and control .....	13
5.19	COM.08 Operational planning .....	15
5.20	COM.10 Performance evaluation .....	17
5.21	TEC.05 Product/service release .....	18
5.22	TEC.08 Product/Service/System requirements .....	18
5.23	COM.11 Risk and opportunity management .....	19
5.24	TEC.06 Service availability management .....	19
5.25	TEC.07 Service continuity management .....	20
5.26	ORG.5 Supplier management .....	20
5.27	TEC.09 Technical data preservation and recovery .....	21
Annex A (informative) The relationship between management system requirements and a process reference model .....		22
Bibliography .....		60