

# ISO/IEC 33004:2015-03 (E)

## Information technology - Process assessment - Requirements for process reference, process assessment and maturity models

---

<b>Contents</b>		<b>Page</b>
Foreword .....		iv
Introduction .....		v
1	Scope .....	1
2	Normative references .....	1
3	Term(s)anddefinition(s) .....	1
4	Requirements for process models .....	1
5	Process reference models .....	2
5.1	Introduction .....	2
5.2	Process reference model purpose and scope .....	2
5.3	Requirements for process reference models .....	2
5.4	Process descriptions .....	2
5.5	Verifying conformity of process reference models .....	3
6	Process assessment models .....	3
6.1	Introduction .....	3
6.2	Process assessment model scope .....	4
6.3	Requirements for process assessment models .....	4
6.3.9	Mapping process assessment models .....	5
6.3.10	Expression of assessment results .....	6
6.4	Verifying conformity of process assessment models .....	6
7	Maturity models .....	6
7.1	Introduction .....	6
7.2	Maturity model scope .....	6
7.3	Requirements for a maturity model .....	7
7.3.4	Scale of organizational process maturity .....	7
7.3.5	Process descriptions .....	7
7.3.6	Rules for deriving maturity level from process quality level .....	8
7.4	Verifying conformity of maturity models .....	8
Bibliography .....		9