ISO/IEC 17998:2012-09 (E)

Information technology - SOA Governance Framework

Contents

1 Introduction 1
- 1.1 Objective 1
- 1.2 Overview 1
- 1.3 Conformance 2
- 1.4 Terminology 3
- 1.5 Future Directions 4

2 Background 6
- 2.1 SOA Challenges and Goals 6
- 2.2 SOA Governance 7

3 SOA Governance 9
- 3.1 SOA Governance Definition 9
- 3.2 SOA Governance Scope 10
- 3.3 SOA Governance Framework 10
  - 3.3.1 SOA Governance Reference Model (SGRM) 11
  - 3.3.2 SOA Governance Vitality Method (SGVM) 11

4 SOA Governance Reference Model (SGRM) 12
- 4.1 SOA Governance Guiding Principles 12
- 4.2 SOA Governing Processes 15
  - 4.2.1 Compliance 15
  - 4.2.2 Dispensation 16
  - 4.2.3 Communication 16
- 4.3 Governed SOA Processes 18
  - 4.3.1 Service Portfolio Management 19
  - 4.3.2 Service Lifecycle Management 20
  - 4.3.3 Solution Portfolio Management 21
  - 4.3.4 SOA Solution Lifecycle 22
- 4.4 SOA Governance Roles and Responsibilities 24
- 4.5 SOA Governance Process Artifacts 27
- 4.6 SOA Governance Technology 29

5 SOA Governance Vitality Method (SGVM) 30
- 5.1 Plan Phase 31
  - 5.1.1 Understand Current Governance Structures 31
  - 5.1.2 Assess SOA Maturity 32
  - 5.1.3 Develop SOA Governance Vision and Strategy 33
  - 5.1.4 Develop SOA Governance Scope 33
  - 5.1.5 Develop SOA Governance Principles 33
  - 5.1.6 Develop SOA Governance Roadmap 34

5.2 Define Phase 34
5.2.1 Define Governed SOA Processes 35
5.2.2 Define Governing SOA Processes 36
5.2.3 Collect SOA Guidelines and Standards 36
5.2.4 Define SOA Governance Organization, Roles, and Responsibilities 36
5.2.5 Define SOA Governance Information Artifacts 36
5.2.6 Define SOA Governance Environment 37
5.2.7 Create Transition Plans 37
5.3 Implement Phase 38
5.3.1 SOA Governance Organization Transition Plan Implementation 39
5.3.2 SOA Governance Process Transition Plan Implementation 40
5.3.3 SOA Governance Technology Transition Plan Implementation 40
5.4 Monitor Phase 41
5.4.1 Monitor and Evaluate SOA Governed Processes 42
5.4.2 Monitor and Evaluate SOA Governing Processes 42
5.4.3 Monitor External Changes 42
5.4.4 Monitor and Evaluate SOA Guidelines Development 43
5.5 SGVM Use of SOA Governance Artifacts 43

A SOA Governance Process Activities 45
A.1 SOA Governing Processes 45
A.2 SOA Governed Processes 48

B SOA Governance Process Information Entities 72
B.1 SOA Governing Process Artifacts 73
B.2 SOA Governed Process Artifacts 73
B.3 SGVM Artifacts 79

C SOA Governance Metrics Example 81

D Relationships with Other SOA Standards 83