

# DIN EN 15975-1:2016-03 (E)

## Security of drinking water supply - Guidelines for risk and crisis management - Part 1: Crisis management (includes Amendment A1:2015)

---

<b>Contents</b>		<b>Page</b>
European foreword .....		3
Introduction .....		4
1	Scope .....	5
2	Terms and definitions .....	5
3	Fundamentals of crisis management .....	6
4	Preparedness for crisis .....	14
5	Coordinated response to crisis .....	16
6	Recovery from crisis .....	17
7	Lessons learned .....	17
Annex A (informative) Examples of crisis management control room configuration and equipment .		18
A.1	Room infrastructure .....	18
A.2	Technical infrastructure .....	18
A.3	Miscellaneous .....	19
Annex B (informative) Recommendations on qualification of personnel .....		20