

ISO 24183:2024-01 (E)

Technical communication - Vocabulary

Contents		Page
Foreword	iv
Introduction	v
1 Scope	1
2 Normative references	1
3 Terms and definitions	1
3.1 Core concepts	1
3.2 Concepts relating to users	3
3.3 Concepts relating to product and information life cycles	4
3.4 Concepts relating to information for use	5
3.5 Concepts relating to information creators	6
3.6 Concepts relating to the information development process	7
3.6.1 Research and analysis	7
3.6.2 Content-related processes	8
3.6.3 Translation and localization	8
3.6.4 Risk management processes	9
3.6.5 Principles of information quality	10
3.6.6 Tools and resources	11
3.7 Concepts relating to information product elements	11
3.7.1 General	11
3.7.2 Safety-related information	12
3.7.3 Lists and tables	13
3.7.4 Directories	13
3.7.5 Pointers	14
3.7.6 Status indicators	14
3.8 Concepts relating to information products	14
3.8.1 General	14
3.8.2 Information products according to life cycle phases	15
3.8.3 Catalogues	17
3.8.4 Diagrams	17
3.9 Concepts relating to information delivery	17
Annex A (informative) Concept models	19
Bibliography	21
Index	23