

ISO 45002:2023-02 (E)

Occupational health and safety management systems - General guidelines for the implementation of ISO 45001:2018

| Contents | | Page |
|-----------------|---|-------------|
| | Foreword | v |
| | Introduction | vi |
| 1 | Scope | 1 |
| 2 | Normative references | 1 |
| 3 | Terms and definitions | 1 |
| 4 | Context of the organization | 1 |
| 4.1 | Understanding the organization and its context..... | 1 |
| 4.2 | Understanding the needs and expectations of workers and other interested parties..... | 4 |
| 4.3 | Determining the scope of the OH&S management system..... | 7 |
| 4.4 | OH&S management system..... | 9 |
| 5 | Leadership and worker participation | 9 |
| 5.1 | Leadership and commitment..... | 9 |
| 5.2 | OH&S policy..... | 11 |
| 5.3 | Organizational roles, responsibilities and authorities..... | 13 |
| 5.4 | Consultation and participation of workers..... | 14 |
| 6 | Planning | 16 |
| 6.1 | Actions to address risks and opportunities..... | 16 |
| 6.1.1 | General..... | 16 |
| 6.1.2 | Hazard identification and assessment of risks and opportunities..... | 16 |
| 6.1.3 | Determination of legal requirements and other requirements..... | 28 |
| 6.1.4 | Planning action..... | 29 |
| 6.2 | OH&S objectives and planning to achieve them..... | 30 |
| 6.2.1 | OH&S objectives..... | 30 |
| 6.2.2 | Planning to achieve OH&S objectives..... | 31 |
| 7 | Support | 33 |
| 7.1 | Resources..... | 33 |
| 7.2 | Competence..... | 33 |
| 7.3 | Awareness..... | 35 |
| 7.4 | Communication..... | 37 |
| 7.4.1 | General..... | 37 |
| 7.4.2 | Internal communication..... | 38 |
| 7.4.3 | External communication..... | 40 |
| 7.5 | Documented information..... | 41 |
| 7.5.1 | General..... | 41 |
| 7.5.2 | Creating and updating..... | 43 |
| 7.5.3 | Control of documented information..... | 43 |
| 8 | Operation | 44 |
| 8.1 | Operational planning and control..... | 44 |
| 8.1.1 | General..... | 44 |
| 8.1.2 | Eliminating hazards and reducing OH&S risks..... | 47 |
| 8.1.3 | Management of change..... | 50 |
| 8.1.4 | Procurement..... | 51 |
| 8.2 | Emergency preparedness and response..... | 54 |
| 9 | Performance evaluation | 58 |
| 9.1 | Monitoring, measurement, analysis and performance evaluation..... | 58 |
| 9.1.1 | General..... | 58 |

| | | |
|-----------|--|-----------|
| 9.1.2 | Evaluation of compliance..... | 61 |
| 9.2 | Internal audit..... | 62 |
| 9.2.1 | General..... | 62 |
| 9.2.2 | Internal audit programme..... | 62 |
| 9.3 | Management review..... | 64 |
| 10 | Improvement..... | 65 |
| 10.1 | General..... | 65 |
| 10.2 | Incident, nonconformity and corrective action..... | 66 |
| 10.3 | Continual improvement..... | 68 |
| | Bibliography..... | 70 |