

ISO 8000-63:2019-12 (E)

Data quality - Part 63: Data quality management: Process measurement

Contents		Page
Foreword		iv
Introduction		v
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Abbreviated terms	2
5	Fundamentals of process measurement	2
6	Process measurement and maturity models	2
7	Inspection plans	4
7.1	Overview of inspection plans	4
7.2	The measurement stack structure	4
7.3	Goals	5
7.4	Sub goals	5
7.5	Questions	6
7.6	Indicators	6
7.7	Metrics	6
7.8	Logical coherence of the measurement stack	6
7.9	Role of value assessment rules in process measurement	7
7.10	Exploiting the measurement stack with specific maturity models	8
7.11	Performing process measurement	8
Annex A (informative) Document identification		13
Annex B (informative) Reference tables for particular process assessment models		14
Annex C (informative) Example measurement stacks for data quality management		16
Annex D (informative) Example of process assessment based on ISO/IEC 33020		19
Annex E (informative) Examples of how to define characteristics to measure for data quality processes ..		23
Bibliography		25