ISO/TS 26030:2019-12 (E)

Social responsibility and sustainable development - Guidance on using ISO 2600 0:2010 in the food chain

Contents

Page

Foreword v

Introduction vi

1 Scope 1

2 Normative references 1

3 Termsanddefinitions 1

4 Recommendations for social responsibility 3
4.1 Background 3
4.2 Organizational governance 4
4.2.1 Challenges for the food chain 4
4.2.2 Issue 1: Integrating social responsibility into the organization's strategic policy and plan 5
4.2.3 Issue 2: Identifying and engaging with stakeholders and determining the sphere of influence 6
4.2.4 Issue 3: Identification of, and demonstration of compliance with, applicable legal requirements 6
4.2.5 Issue 4: Analysis of the impacts of the organization's activities 7
4.2.6 Issue 5: Practical implementation of social responsibility, reviewing progress and improving social responsibility performance 7
4.2.7 Issue 6: Accountability and transparency 8
4.3 Human rights 8
4.3.1 Challenges for the food chain 8
4.3.2 Issue 1: Due diligence 8
4.3.3 Issue 2: Human rights risk situations 9
4.3.4 Issues 3 and 4: Avoidance of complicity -- Resolving grievances 9
4.3.5 Issues 5, 6 and 7: Discrimination and vulnerable groups -- Civil and political rights -- Economic, social and cultural rights 10
4.3.6 Issue 8: Fundamental principles and rights at work 10
4.4 Labour practices 10
4.4.1 Challenges for the food chain 10
4.4.2 Issue 1: Employment and employment relationships 11
4.4.3 Issue 2: Conditions of work and social protection 12
4.4.4 Issue 3: Social dialogue 12
4.4.5 Issue 4: Occupational health and safety (OH&S) 12
4.4.6 Issue 5: Human development and training in the workplace 13
4.5 The environment 14
4.5.1 Challenges for the food chain 14
4.5.2 Issue 1: Prevention of pollution 14
4.5.3 Issue 2: Sustainable resource use 16
4.5.4 Issue 3: Climate change mitigation and adaptation 17
4.5.5 Issue 4: Protection of the environment, biodiversity and restoration of natural habitats 18
4.6 Fair operating practices 18
4.6.1 Challenges for the food chain 18
4.6.2 Issue 1: Anti-corruption 18
4.6.3 Issue 2: Responsible political involvement 18
4.6.4 Issue 3: Fair competition 18
4.6.5 Issue 4: Promoting social responsibility in the value chain 19

4.6.6 Issue 5: Respect for property rights 19
4.7 Consumer issues 19
4.7.1 Challenges for the food chain 19
4.7.2 Issue 1: Fair marketing, factual and unbiased information and fair contractual practices . 20
4.7.3 Issue 2: Protecting consumers' health and safety 20

4.7.4 Issue 3: Sustainable consumption 21
4.7.5 Issue 4: Consumer service, support, and complaint and dispute resolution 21
4.7.6 Issue 5: Consumer data protection and privacy 22
4.7.7 Issue 6: Access to essential services 22
4.7.8 Issue 7: Education and awareness 22
4.8 Community involvement and development 22
4.8.1 Issues for the food chain 22
4.8.2 Issue 1: Community involvement 22
4.8.3 Issue 2: Education and culture 23
4.8.4 Issue 3: Employment creation and skills development 23
4.8.5 Issue 4: Technology development and access 24
4.8.6 Issue 5: Wealth and income creation 24
4.8.7 Issue 6: Health 24
4.8.8 Issue 7: Social investment 24

Annex A (informative) Examples of good practices 26

Annex B (informative) Indicative list of stakeholder categories in the food chain 36

Bibliography 40