DIN EN 16636:2015-05 (E)

Pest management services - Requirements and competences

Contents

Page

Foreword 3

Introduction 4

1 Scope 5

2 Normative references 5

3 Terms and definitions 5

4 Professional approach to pest management 8

5 Process flow of professional service 9
5.1 Client Contact 9
5.2 Inspect/Assess site 9
5.3 Assess Infestation, Identify pests and conduct a root cause analysis 10
5.4 Client and site risk assessment 10
5.5 Define field of legal application 11
5.6 Define pest management plan 11
5.7 Formal client proposal 12
5.8 Deliver the agreed service 13
5.9 Manage site waste 13
5.10 Formal record, service report and client recommendation 13
5.10.1 Internal record 13
5.10.2 Service report and recommendation 13
5.11 Confirm service effectiveness 14
5.12 Monitoring 14

6 Competence and requirements 14
6.1 Competence 14
6.2 Management of equipment 15
6.3 Supply and use of pesticides 15
6.4 Documentation and recording 15
6.5 Insurance 16

7 Subcontracting 16

Annex A (normative) Required competences 17

Annex B (informative) Field of application of the services 28

B.1 General information 28
B.2 Protection of asset including wood, wood based products and Other Materials (including Building Property and Bird Control) (top zone in Figure B.1) 28
B.3 Protection of plants and plant products (right zone in Figure B.1) 29
B.4 Health Protection in Humans, Pets and livestock by Pest Management (bottom zone in Figure B.1) 29
B.5 Health Protection in Humans, Pets and Livestock by Disinfection (left zone in Figure B.1) 29

Annex C (informative) List of common European pests 30

Annex D (informative) Environmental Checklist 32

Bibliography 34