

ISO/TS 37107:2019-12 (E)

Sustainable cities and communities - Maturity model for smart sustainable communities

| Contents | | Page |
|--------------------|---|-------------|
| Foreword | | iv |
| Introduction | | v |
| 1 | Scope | 1 |
| 2 | Normative references | 1 |
| 3 | Terms and definitions | 1 |
| 4 | Methodology and structure | 1 |
| 4.1 | Context | 1 |
| 4.2 | MMSSC design principles | 2 |
| 4.3 | Overview of the MMSSC structure | 2 |
| 4.4 | Dimensions and characteristics of a sustainable and smart-enabled community | 3 |
| 4.5 | Levels of maturity | 6 |
| 5 | Structure and use of the MMSSC | 7 |
| 5.1 | How to baseline current maturity | 7 |
| 5.2 | How to use the model to drive improved performance in future | 8 |
| 5.3 | How to use the model in conjunction with other maturity models | 10 |
| | Annex A (informative) MMSSC achievement criteria | 12 |
| | Annex B (informative) Documents that help communities to address each dimension of the MMSSC | 35 |
| | Annex C (informative) Links between the MMSSC and ISO 18091 | 38 |
| | Bibliography | 40 |