

ISO 14031:1999-11 (E)

Environmental management - Environmental performance evaluation - Guidelines

Contents		Page
Foreword		iv
Introduction		v
1	Scope	1
2	Terms and definitions	1
3	Environmental performance evaluation	3
3.1	General overview	3
3.1.1	EPE process model	3
3.1.2	Indicators for EPE	4
3.1.3	Use of EPE	5
3.2	Planning EPE (Plan)	6
3.2.1	General guidance	6
3.2.2	Selecting indicators for EPE	8
3.3	Using data and information (Do)	13
3.3.1	General overview	13
3.3.2	Collecting data	13
3.3.3	Analysing and converting data	14
3.3.4	Assessing information	14
3.3.5	Reporting and communicating	14
3.4	Reviewing and improving EPE (Check and Act)	16
Annex A (informative)	Supplemental guidance on EPE	17
A.1	General overview	17
A.2	Guidance on identifying the views of interested parties in the context of EPE	17
A.2.1	Potential interested parties	17
A.2.2	Issues and views of interested parties	18
A.2.3	Methods for identifying the views of interested parties	19
A.3	Supplemental guidance on selecting indicators for EPE	19
A.3.1	Considerations for selecting indicators for EPE	19
A.3.2	Examples of approaches for selecting indicators for EPE	20
A.4	Examples of indicators for EPE	21
A.4.1	General overview	21
A.4.2	Management performance indicators	22
A.4.3	Operational performance indicators	24
A.4.4	Environmental condition indicators	28
Bibliography		32