

ISO 22870:2016-11 (E)

Point-of-care testing (POCT) - Requirements for quality and competence

Contents		Page
Foreword		iv
Introduction		v
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Management requirements	1
4.1	Organization and management	1
4.2	Quality management system	2
4.3	Document control	4
4.4	Service agreements	4
4.5	Examination by referral laboratories	4
4.6	External services and supplies	4
4.7	Advisory services	4
4.8	Resolution of complaints	4
4.9	Identification and control of nonconformities	4
4.10	Corrective action	5
4.11	Preventive action	5
4.12	Continual improvement	5
4.13	Quality and technical records	5
4.14	Internal audits	6
4.15	Management review	6
5	Technical requirements	6
5.1	Personnel	6
5.2	Accommodation and environmental conditions	8
5.3	Equipment	8
5.4	Pre-examination procedures	8
5.5	Examination procedures	8
5.6	Assuring the quality of examination procedures	9
5.7	Post-examination procedure	9
5.8	Reporting of results	10
Bibliography		11