

ISO/IEC TR 19764:2005-11 (E)

Information technology - Guidelines, methodology and reference criteria for cultural and linguistic adaptability in information technology products

| Contents | | Page |
|--------------------|---|-------------|
| Foreword | | iv |
| Introduction | | v |
| 1 | Scope | 1 |
| 2 | Normative references | 1 |
| 3 | Terms and definitions | 1 |
| 4 | Benchmark (Guidelines and criteria for evaluating CLA) | 1 |
| 4.1 | Product identification and environment data for the evaluation report | 2 |
| 4.2 | General cultural and linguistic profile of the product | 3 |
| 4.3 | Local language and culture support | 3 |
| 4.4 | Linguistic quality in general | 5 |
| 4.5 | Artistic qualities (if applicable) | 5 |
| 4.6 | Legal considerations | 5 |
| Bibliography | | 6 |