ISO/TS 16710-1:2024-09 (E)

Ergonomics methods - Part 1: Feedback method - A method to understand how end users perform their work with machines

Contents

Page

Foreword ... **iv**

Introduction ... **v**

1 Scope ... **1**

2 Normative references ... **1**

3 Terms and definitions ... **1**

4 General principles ... **4**

5 Feedback method ... **5**

5.1 The "Feedback method" steps ... 5
5.2 Selection of the machine to be investigated ... 5
5.3 Collection of documentation and preparation of a machine dossier ... 6
5.4 Identification of companies where the machine is regularly used ... 6
5.5 Inspection of work places ... 6
5.6 Feedback Method Work Groups and work analysis with skilled users of the machine ... 7
5.6.1 Preparation for meetings ... 7
5.6.2 Work analysis with skilled end-users of the machine ... 8
5.7 Written report of the Feedback Method Work Group results and their validation ... 9
5.8 Project overview and final technical report ... 10

Annex A (informative) **Existing results** ... **11**

Annex B (informative) **Inspection form "Combine Harvester"** ... **15**

Annex C (informative) **Work phases and tasks/activities "Combine Harvesters"** ... **25**

Annex D (informative) **Extract from report of the FMWG "Combine Harvester" — Italy** ... **27**

Annex E (informative) **Extract of recommended amendments to ISO 4254-7:2009 "Agricultural machinery — Safety — Part 7: Combine harvesters, forage harvesters and cotton harvesters" from the application of the "Feedback Method"** ... **28**

Bibliography ... **30**