ISO 24551:2019-10 (E)

Ergonomics - Accessible design - Spoken inst ructions of consumer products

Contents

Page

Foreword iv

Introduction v

1 Scope 1

2 Normative references 1

3 Termsanddefinitions 1

4 Application of the provisions of this document 2

5 General requirements and recommendations 2

6 Specificationsofspokeninstructions 3
6.1 Ease of hearing spoken instructions 3
6.2 Ease of understanding spoken instructions 4
6.3 Making the use of the product easier 4

7 Information about the product that spoken instructions are to provide 4

8 Evaluation of spoken instructions 5

Annex A (informative) Sound volume setting of spoken instructions 6

Annex B (normative) Validation test for spoken instructions 7

Bibliography 8