# ISO 10551:2019-06 (E)

## Ergonomics of the physical environment - Subjective judgement scales for assessing physical environments

## Contents


Page

Foreword ..... iv

Introduction ..... v

1 Scope ..... 1

2 Normative references ..... 1

3 Termsanddefinitions ..... 1

4 Subjective judgement scales for physical environments: Principles of scale construction and use ..... 1

5 Perceptual, evaluation and preferential judgement scales ..... 2
5.1 Instructions for using the judgement scales ..... 2
5.2 Scale of perception of the personal state ..... 4
5.2.1 Structure of the scale ..... 4
5.2.2 Wording of the degrees ..... 4
5.3 Evaluative scale ..... 4
5.3.1 Structure of the scale ..... 4
5.3.2 Wording of the points ..... 5
5.4 Preference scale ..... 5
5.4.1 Structure of the scale ..... 5
5.4.2 Wording of the degrees ..... 5

6 Personal acceptability statement and tolerance scale ..... 5
6.1 General ..... 5
6.2 Instructions for using the judgement expression forms ..... 5
6.3 Description of the forms of judgement expression ..... 6
6.3.1 Structure of the forms of judgement expression ..... 6
6.3.2 Wording of the degrees ..... 6

7 Instructions for repeat enquiries ..... 6

8 Summary of the scales ..... 7

9 Format and method of presentations of the scales ..... 7

10 Data analysis and application of the results ..... 7

Annex A (informative) Commonly used scales for assessing thermal environments ..... 8

Annex B (informative) Commonly used scales for assessing acoustic environments ..... 11

Annex C (informative) Commonly used scales for assessing visual environments ..... 13

Annex D (informative) Commonly used scales for assessing vibration environments ..... 15

Annex E (informative) Commonly used scales for assessing air quality environments ..... 17

Annex F (informative) Application of assessment procedure and judgement scales: Examples, including data analysis ..... 18

Annex G (informative) Examples of scales that can be used in the environmental ergonomics survey ..... 26

Bibliography ..... 28