

ISO 11064-5:2008-07 (E)

Ergonomic design of control centres - Part 5: Displays and controls

Contents		Page
Foreword		v
Introduction		vi
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Principles	6
5	Process for display and control specification	15
5.1	Design process	15
5.2	Design team and competencies	15
5.3	Evaluation	15
5.4	Iteration	16
5.5	Design process steps	16
6	Alarms -- High-level requirements and recommendations	17
6.1	General	18
6.2	Structuring	18
6.3	Presentation	19
6.4	Interaction and handling requirements	20
6.5	Documentation	20
Annex A (informative) Guidelines		22
A.1	Overview	22
A.2	Guidance on presentation of information	22
A.2.1	General	22
A.2.2	Defining network boundaries	24
A.2.3	Determining types and numbers of pages	24
A.2.4	Developing formats	26
A.2.5	Design elements	29
A.2.6	Display devices	30
A.3	Guidance on "user-interface interaction"	30
A.3.1	General	30
A.3.2	Network management	31
A.3.3	Page management	32
A.3.4	Selecting dialogue types	32
A.3.5	System response times	33
A.4	Selecting control devices	34
A.4.1	General	34
A.4.2	List of features to be controlled	35
A.4.3	Selection of control type	35
A.4.4	Coding of controls	35
A.5	"Soft" controls, overview displays, communications systems and CCTV	35
A.5.1	Soft controls	35
A.5.2	Overview displays	36
A.5.3	Communications systems	39
A.5.4	CCTV (closed-circuit TV) systems and presentation of pictorial images	40

A.6	Guidance on alarm systems	41
A.6.1	General	41
A.6.2	Scope and objectives	42
A.6.3	Alarm management process and procedures	43
A.6.4	How to prioritize	43
A.6.5	Management of change (MoC)	44
A.6.6	Roles and responsibilities	44
A.6.7	Alarm system performance metrics and targets	45
A.6.8	Monitoring and continuous improvement	46
	Bibliography	47