

### Contents

	Foreword
	Introduction
1	Scope
2	Normative references
3	Terms and definitions
4	Leadership trust
4.1	General
4.2	Purpose
4.3	Formula
4.4	Contextual factors
4.5	Predictive factors
4.6	Example
5	Span of control
5.1	General
5.2	Purpose
5.3	Formulae
5.3.1	Overall average method
5.3.2	Specific method
5.4	Contextual factors
5.5	Predictive factors
5.6	Example
6	Leadership development
6.1	General
6.2	Purpose
6.3	Formula
6.4	Contextual factors
6.5	Predictive factors
6.6	Example