

ISO 21102:2020 (E)

Adventure tourism — Leaders — Personnel competence

Contents

	Foreword
	Introduction
1	Scope
2	Normative references
3	Terms and definitions
4	Role of the leader
5	Expected results
5.1	Compliance
5.2	Leading groups
5.3	Technical abilities
5.4	Managing risks
5.5	Responding to incidents and emergencies
5.6	Behaving professionally and ethically
6	Competencies
6.1	General
6.2	Knowledge
6.3	Skills
6.4	Attitudes or attributes
7	Qualifications, maintenance and improvement of competencies
7.1	Qualifications for leaders
7.2	Continuing professional development
7.3	Maintenance of competencies

Page count: 9