

ISO 56000:2020-02 (E)

Innovation management - Fundamentals and vocabulary

Contents		Page
Foreword		iv
Introduction		v
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
3.1	General terms related to innovation	1
3.2	Terms related to organization	4
3.3	Terms related to objective	6
3.4	Terms related to knowledge	8
3.5	Terms related to intellectual property	8
3.6	Terms related to innovation initiative	9
3.7	Terms related to performance	10
3.8	Terms related to assessment	11
4	Fundamental concepts and innovation management principles	13
4.1	General	13
4.1.1	Rationale for engaging in innovation activities	13
4.1.2	Innovation activities in organizations	13
4.1.3	Impact of innovations	14
4.2	Fundamental concepts	14
4.2.1	Innovation	14
4.2.2	Attributes of innovation	15
4.2.3	Concepts related to innovation	15
4.2.4	Activities and processes to achieve innovation	16
4.2.5	Innovation management	17
4.2.6	Innovation management system	18
4.2.7	Relationship with other management systems	19
4.3	Innovation management principles	19
4.3.1	Realization of value	19
4.3.2	Future-focused leaders	20
4.3.3	Strategic direction	21
4.3.4	Culture	22
4.3.5	Exploiting insights	23
4.3.6	Managing uncertainty	24
4.3.7	Adaptability	24
4.3.8	Systems approach	25
	Annex A (informative) Concept relationships and their graphical representation	27
	Annex B (informative) Relations to vocabulary of other organizations	32
	Bibliography	34
	Alphabetical index of terms	36