

# DIN EN ISO 18295-1:2017-10 (E)

## Customer contact centres - Part 1: Requirements for customer contact centres (ISO 18295-1:2017)

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<b>Contents</b>		<b>Page</b>
European foreword .....		3
Foreword .....		4
Introduction .....		5
1	Scope .....	7
2	Normative references .....	7
3	Terms and definitions .....	7
4	Customer relationship requirements .....	8
4.1	General .....	8
4.2	Communication of information to customers .....	8
4.3	Measuring and monitoring of customer experience .....	9
4.4	Complaints handling .....	9
4.5	Customer protection .....	9
5	Customer-focused leadership .....	10
5.1	General .....	10
5.2	Customer experience design and delivery .....	10
5.3	Employee satisfaction/engagement .....	10
6	Human resources .....	11
6.1	General .....	11
6.2	Functions .....	11
6.3	Agent competencies .....	11
6.3.1	General .....	11
6.3.2	Communication and customer service competencies .....	12
6.3.3	Technical competencies .....	12
6.3.4	Client-specific competencies .....	12
6.4	Skills development .....	12
6.5	Communication of information to employees .....	12
7	Operational processes .....	13
7.1	General .....	13
7.2	Customer-related processes .....	13
7.3	Workforce planning .....	13
7.4	Quality assurance related to customer interactions .....	13
8	Service delivery infrastructure .....	14
8.1	General .....	14
8.2	Handling customer interactions .....	14
8.3	Customer data .....	14
8.4	Work environment .....	14
8.5	Continuation of service .....	14
9	Client relationship .....	14
Annex A (informative) Metrics -- Guidelines .....		16

<b>Annex B (informative) Client/CCC relationship .....</b>	<b>21</b>
<b>Bibliography .....</b>	<b>22</b>