

DIN EN 16992:2017-04 (E)

Competency for Customs Representatives

Contents		Page
European foreword		4
Introduction		5
1	Scope	7
2	Normative references	7
3	Terms and definitions	7
4	Competency for Customs representatives	8
4.1	General	8
4.2	Knowledge and skills	9
4.3	Definitions of the levels of knowledge and skills	9
4.4	Description of the 21 domains	10
4.4.1	Customs business understanding	10
4.4.2	Customs legislation and regulation	11
4.4.3	Tariff and classification	11
4.4.4	VAT related to import and export	12
4.4.5	Excise related to import and export	13
4.4.6	Valuation	13
4.4.7	Origin of goods	14
4.4.8	Prohibitions and restrictions	15
4.4.9	Risk analysis	16
4.4.10	Supply chain operations	17
4.4.11	Customs compliance assurance	18
4.4.12	Customs IT systems and applications	19
4.4.13	Financial Customs payment procedures	19
4.4.14	Authorization management	21
4.4.15	Global environment and trends	22
4.4.16	Entry of goods process	23
4.4.17	Transit process	24
4.4.18	Export and exit process	26
4.4.19	Temporary storage process	27
4.4.20	Special procedure process (excluding transit)	29
4.4.21	Release for free circulation process	31
5	Recommendations and guidelines for evaluation and assessment of competence requirements	32
5.1	General	32
5.2	Customs operational competencies to be evaluated and assessed	32
5.3	Recommendations and guidelines for evaluation and assessment process	32
5.3.1	Organization	32
5.3.2	Minimum Level	33
5.3.3	Assessment Scheme	34
5.4	Evaluation / assessment frame	35
Annex A (informative) Proficiency levels		36
Bibliography		37