

DIN EN 16844:2018-02 (E)

Aesthetic medicine services - Non-surgical medical treatments

Contents		Page
European foreword		4
Introduction.....		5
1 Scope		6
2 Terms and definitions.....		6
3 Competencies		8
3.1 General		8
3.2 Training.....		8
3.3 Continuous professional development (CPD) and continuous medical education (CME).....		9
4 Management and communication with patients.....		9
4.1 Office staff/Booking arrangements.....		9
4.2 Patient consultation and assessment.....		10
4.3 Consent.....		11
4.4 Documentation		12
4.5 Post-treatment follow up and patient satisfaction.....		13
4.6 Advertising.....		13
4.7 Medical tourism and travelling long distance for treatment.....		14
4.8 Medical indemnity and insurance		14
4.9 Fees		15
4.10 Arrangements for out of hours and emergency cover		15
4.11 Complaints		15
4.12 Confidentiality		15
4.13 Safe timing of treatments.....		16
4.14 Registration		16
5 Facilities		16
5.1 Evaluation of compliance and risk management		16
5.2 Personnel.....		16
5.3 Documentation of medical records.....		17
5.4 Facility		17
5.5 Administrative and waiting area		17
5.6 General requirements and recommendations for treatment rooms and procedure rooms		17
5.7 Patient safety and security		18
5.8 Hygiene standards for treatment rooms and procedure rooms		19
5.9 Medicines Management.....		20
5.10 Treatment room (TR).....		21
5.11 Procedure room (PR)		21
6 Treatments.....		22
6.1 General		22
6.2 Aesthetic medical treatment categories.....		22
6.3 Identifying factors		23
6.3.1 General		23
6.3.2 Practitioner.....		23
6.3.3 Facility		23
6.3.4 Anaesthesia level		24

6.3.5 Risk level of treatment..... 24
6.3.6 Patient physical status and age 24
6.3.7 Mental status and patient expectations..... 25
6.4 Treatment identification..... 25
6.5 Cooling off period 25
6.6 Aesthetic medical treatments 25
Annex A (normative) Code of Ethics for marketing and advertising 28
Annex B (informative) A-deviations 30
Bibliography 45