

DIN ISO 20121:2013-04 (E)

Event sustainability management systems - Requirements with guidance for use (ISO 20121:2012)

Contents		Page
National foreword		3
Introduction		4
1	Scope	6
2	Normative references	6
3	Terms and definitions	6
4	Context of the organization	12
4.1	Understanding of the organization and its context	12
4.2	Understanding the needs and expectations of interested parties	12
4.3	Determining the scope of the event sustainability management system	13
4.4	Event sustainability management system	13
4.5	Sustainable development principles, statement of purpose and values	13
5	Leadership	14
5.1	Leadership and commitment	14
5.2	Policy	14
5.3	Organizational roles, responsibilities and authorities	15
6	Planning	15
6.1	Actions to address risks and opportunities	15
6.2	Event sustainability objectives and how to achieve them	16
7	Support	17
7.1	Resources	17
7.2	Competence	17
7.3	Awareness	18
7.4	Communication	18
7.5	Documented information	19
8	Operation	20
8.1	Operational planning and control	20
8.2	Dealing with modified activities, products or services	20
8.3	Supply chain management	20
9	Performance evaluation	21
9.1	Performance against governing principles of sustainable development	21
9.2	Monitoring, measurement, analysis and evaluation	21
9.3	Internal audit	21
9.4	Management review	22
10	Improvement	23
10.1	Nonconformity and corrective action	23
10.2	Continual improvement	23
Annex A (informative)	Guidance on planning and implementing this International Standard	24
Annex B (informative)	Supply chain management	40
Annex C (informative)	Evaluation	44
Bibliography		47