

ISO 20121:2012-06 (E)

Event sustainability management systems - Requirements with guidance for use

Contents		Page
Foreword		iv
Introduction		v
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Context of the organization	7
4.1	Understanding of the organization and its context	7
4.2	Understanding the needs and expectations of interested parties	7
4.3	Determining the scope of the event sustainability management system	8
4.4	Event sustainability management system	8
4.5	Sustainable development principles, statement of purpose and values	8
5	Leadership	9
5.1	Leadership and commitment	9
5.2	Policy	9
5.3	Organizational roles, responsibilities and authorities	10
6	Planning	10
6.1	Actions to address risks and opportunities	10
6.2	Event sustainability objectives and how to achieve them	11
7	Support	12
7.1	Resources	12
7.2	Competence	12
7.3	Awareness	13
7.4	Communication	13
7.5	Documented information	14
8	Operation	15
8.1	Operational planning and control	15
8.2	Dealing with modified activities, products or services	15
8.3	Supply chain management	15
9	Performance evaluation	16
9.1	Performance against governing principles of sustainable development	16
9.2	Monitoring, measurement, analysis and evaluation	16
9.3	Internal audit	16
9.4	Management review	17
10	Improvement	18
10.1	Nonconformity and corrective action	18
10.2	Continual improvement	18
Annex A (informative) Guidance on planning and implementing this International Standard		19
Annex B (informative) Supply chain management		35

Annex C (informative) Evaluation	39
Bibliography	42