DIN EN ISO 18541-1:2021-10 (E)

Road vehicles - Standardized access to automotive repair and maintenance information (RMI) - Part 1: General information and use case definition (ISO 18541-1:2021)

Contents

Page

European foreword 4

Foreword 5

Introduction ....,6

1 Scope 7

2 Normative references 7

3 Termsanddefinitions 7

4 Abbreviated terms 13

5 Document overview and structure 13

6 General information 15
6.1 Access to vehicle RMI 15
6.2 Standardized access to RMI benefit examples 16
6.2.1 Independent operators 16
6.2.2 Vehicle manufacturers 16

7 RMI use case overview and principles 17
7.1 Overview of basic principles 17
7.2 Overview of use case clusters 17
7.3 Access to security-related RMI 20

8 RMI use cases 20
8.1 UC 1 User authentication, authorization and administration 20
8.1.1 UC 1.1 Register IO for use of the VM RMI system 20
8.1.2 UC 1.2 Register IO employee for use of the VM RMI system 22
8.1.3 UC 1.3 Maintain IO status 22
8.1.4 UC 1.4 Maintain user status 23
8.1.5 UC 1.5 Request to delete the registration of an IO employee 23
8.1.6 UC 1.6 Login to VM RMI system 23
8.1.7 UC 1.7 Grant access to security-related RMI 24
8.2 UC 2 Payment for RMI 24
8.3 UC 3 Vehicle identification 25
8.3.1 UC 3.1 Vehicle identification through use of the VIN 25
8.3.2 UC 3.2 Vehicle type identification via product features 25
8.4 UC 4 Provide selection methods for RMI 27
8.4.1 UC 4.1 Select information type 27
8.4.2 UC 4.2 Search by standardized terms 28
8.4.3 UC 4.3 Navigate using product structure 28
8.4.4 UC 4.4 Select by document identifier 28
8.5 UC 5 Retrieve information packages 28
8.5.1 UC 5.1 Workshop procedures 28
8.5.2 UC 5.2 Wiring diagrams 30
8.5.3 UC 5.3 Technical service bulletin 30

8.5.4 UC 5.4 Recall information 30
8.5.5 UC 5.5 Maintenance schedule 31
8.5.6 UC 5.6 Spare parts 31
8.5.7 UC 5.7 Accessories 32
8.5.8 UC 5.8 Labour times 33
8.5.9 UC 5.9 Converted vehicles 33
8.5.10 UC 5.10 Special tools 33
8.6 UC 6 Vehicle diagnostics 34
8.6.1 UC 6.1 DTC resolution 34
8.6.2 UC 6.2 VM symptom resolution 34
8.6.3 UC 6.3 Integrated diagnostics 34
8.7 UC 7 Updating, replacing and tuning of modules (ECUs) 35
8.7.1 UC 7.1 Updating and replacing modules 35
8.7.2 UC 7.2 Tuning kit 36
8.8 UC 8 Electronic maintenance history 36
8.9 UC 9 Repair assistance technical support 37
8.10 UC 10 Request contact for specific RMI 37
8.10.1 UC 10.1 Electronic tool information (diagnostic, reprogramming, VCI) 37
8.10.2 UC 10.2 Test equipment and diagnostic tool manufacturers 38
8.10.3 UC 10.3 Training material (delegate information) 38
8.10.4 UC 10.4 Redistributors 38
8.10.5 UC 10.5 Republishers 39
8.10.6 UC 10.6 Inspection and testing services 39
8.10.7 UC 10.7 Alternative fuels retrofit systems 40
8.10.8 UC 10.8 Engine and components remanufacturing 40
8.10.9 UC 10.9 Component and parts manufacturers 40
8.10.10 UC 10.10 Validation of independently developed non-proprietary VCIs 41
8.11 UC 11 Courses and training information 41

Annex A (normative) Access to security related RMI according to SERMI scheme 43

Bibliography 45