

# ISO 39002:2020-04 (E)

## Road traffic safety - Good practices for implementing commuting safety management

---

<b>Contents</b>		<b>Page</b>
Foreword .....		iv
Introduction .....		v
<b>1 Scope</b> .....		<b>1</b>
<b>2 Normative references</b> .....		<b>1</b>
<b>3 Terms and definitions</b> .....		<b>1</b>
<b>4 Factors affecting commuting crashes</b> .....		<b>1</b>
4.1 Road users .....		2
4.2 Vehicles .....		3
4.3 Road and environment .....		3
<b>5 Roles and responsibility</b> .....		<b>4</b>
5.1 Organization .....		4
5.2 Employees/students .....		4
5.3 Government agencies and interested parties .....		4
<b>6 Good practices recommendations</b> .....		<b>5</b>
6.1 General .....		5
6.1.1 Commitment to incorporate commuting safety management in RTS Policy .....		5
6.1.2 Commuting incident report and investigation including near miss .....		5
6.1.3 Journey and risk management .....		6
6.1.4 Family safety reminder .....		6
6.1.5 Vehicle inspection .....		7
6.1.6 Consequence management .....		8
6.1.7 Health and fitness to ride/drive .....		8
6.1.8 Periodic campaign and awareness on road safety .....		9
6.1.9 Training .....		9
6.1.10 Engagement with government and interested parties .....		10
6.1.11 Crash response plan .....		11
6.1.12 Commuting incident management review .....		11
6.2 Further good practices .....		11
6.2.1 Organizational commuting profile .....		11
6.2.2 Incentives for participation in commuting safety programmes and initiatives .....		11
6.2.3 Additional benefits .....		12
6.2.4 Alternative working arrangement .....		12
6.2.5 Rest facilities .....		13
6.2.6 Managing work shifts .....		13
6.2.7 Community-based programmes (CBP) and corporate social responsibility (CSR) .....		13
6.2.8 Work assignment after commuting crashes .....		13
<b>Annex A (informative) Example of road hazard mapping</b> .....		<b>14</b>
<b>Annex B (informative) Examples of the family safety reminder card and road safety pledge</b> .....		<b>20</b>
<b>Annex C (informative) Examples of periodic vehicle inspection checklist and record</b> .....		<b>23</b>
<b>Annex D (informative) Sample safe driver training content</b> .....		<b>26</b>
<b>Bibliography</b> .....		<b>28</b>