

ISO 39001:2012-10 (E)

Road traffic safety (RTS) management systems - Requirements with guidance for use

Contents	Page
Foreword	iv
Introduction	v
1 Scope	1
2 Normative references	1
3 Terms and definitions	2
4 Context of the organization	7
4.1 Understanding of the organization and its context	7
4.2 Understanding the needs and expectations of interested parties	7
4.3 Determining the scope of the RTS management system	7
4.4 RTS management system	8
5 Leadership	8
5.1 Leadership and commitment	8
5.2 Policy	9
5.3 Organizational roles, responsibilities and authorities	9
6 Planning	9
6.1 General	9
6.2 Actions to address risks and opportunities	9
6.3 RTS performance factors	10
6.4 RTS objectives and planning to achieve them	11
7 Support	12
7.1 Coordination	12
7.2 Resources	12
7.3 Competence	12
7.4 Awareness	12
7.5 Communication	12
7.6 Documented information	13
7.6.1 General	13
7.6.2 Creating and updating	13
7.6.3 Control of documented Information	13
8 Operation	14
8.1 Operational planning and control	14
8.2 Emergency preparedness and response	14
9 Performance evaluation	14
9.1 Monitoring, measurement, analysis and evaluation	14
9.2 Road traffic crash and other road traffic incident investigation	15
9.3 Internal audit	15
9.4 Management review	15
10 Improvement	16
10.1 Nonconformity and corrective action	16
10.2 Continual improvement	17

Annex A (informative) Guidance on the use of this International Standard	18
Annex B (informative) International work relating to road traffic safety management frameworks	29
ISO 14001:2004	33
Bibliography	37