

ISO 22392:2020-02 (E)

Security and resilience - Community resilience - Guidelines for conducting peer reviews

Contents		Page
Foreword		v
Introduction		vi
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Plan the peer review	2
4.1	General	2
4.2	Decide the level of administration to be peer reviewed	3
4.3	Agree the expected benefits of the peer review	3
4.4	Agree the objectives of the peer review	3
4.5	Agree the high-level timeline for the peer review	4
4.6	Decide whether a self-assessment will be completed before the peer review	4
4.7	Consider the cost/benefit of hosting the peer review	4
4.8	Identify parties who are interested in the peer review	5
4.9	Select the analysis areas to be peer reviewed	5
4.10	Appoint an organization to coordinate the peer review	5
4.11	Agree the terms of the peer review	5
4.12	Select personnel from the host to provide information to the reviewers	6
4.13	Appoint reviewers	6
5	Conduct the peer review	7
5.1	General	7
5.2	Identify the attributes of conducting the peer review	7
5.3	Plan the peer review process	8
5.4	Prepare personnel to provide information to reviewers	9
5.5	Provide information to reviewers about each analysis area	9
5.5.1	General	9
5.5.2	Information on the strategy, vision and leadership for each analysis area	10
5.5.3	Information on the collection and use of intelligence for each analysis area	10
5.5.4	Information on the management of processes, systems, planning and audits for each analysis area	10
5.5.5	Information on the coordination and communication of operations for each analysis area	11
5.5.6	Information on the delivery of operations for each analysis area	11
5.6	Prepare and ask questions about each analysis area	11
5.7	Record observations and views about each analysis area	11
5.8	Analyse the information and form an opinion about each analysis area	12
5.9	Deliver consolidated feedback on each analysis area	12
6	Assess the impact of the peer review	12
6.1	General	12
6.2	Assess impact during the peer review	13
6.3	Assess impact after the peer review	13
6.3.1	General	13
6.3.2	Assess impact on practice using a quantitative approach	13
6.3.3	Assess impact on practice using a qualitative approach	14

7	Improve the process of the peer review	14
7.1	General	14
7.2	Identify improvements to the peer review process	14
7.3	Identify improvements to how the impact of the peer review process is assessed	15
Annex A (informative)	Example tasks to be conducted before, during and after the peer review visit	16
Annex B (informative)	Descriptions of analysis areas to be peer reviewed	17
Annex C (informative)	Example of an evidence-recording template	25
Annex D (informative)	Example peer review visit timetable	31
Annex E (informative)	Generic discussion points and questions to ask about each analysis area ...	33
Annex F (informative)	Example form for reviewer to record information	34
Bibliography		35