

ISO 22315:2014-12 (E)

Societal security - Mass evacuation - Guidelines for planning

Contents	Page
Foreword	v
Introduction	vi
1 Scope	1
2 Normative references	1
3 Terms and definitions	1
4 General aspects for mass evacuation planning	2
4.1 Introduction	2
4.2 Risk assessment	2
4.3 Compliance with legislation and policies	3
4.4 Information gathering and analysis	3
4.5 Planning operational resource allocation	4
4.6 Planning and documenting processes	4
4.7 Effective multi-agency partnering arrangements	4
4.8 Training and exercising	5
5 Prepare the public for mass evacuation	6
5.1 General	6
5.2 Identify how the public can prepare for mass evacuation	6
5.3 Use research findings when developing plans	7
5.4 Identify key characteristics of the population	7
5.5 Evaluate each identified social group	8
5.6 Introduce products, services, and activities which improve preparedness	8
5.7 Reduce barriers to preparing for mass evacuation	8
6 Visualize the areas that are at risk or affected	9
6.1 General	9
6.2 Map data about the area that is at risk or affected	9
6.3 Types of information to capture on maps	10
6.4 Ensure the compatibility of data to build maps	10
7 Make the evacuation decision	10
7.1 General	10
7.2 Develop an evacuation decision-making process	11
7.2.1 Evacuation activation points	11
7.3 Use evacuation objectives	11
7.4 Resolve conflicting evacuation objectives	12
7.5 Identify information needed to order an evacuation	13
7.6 Ensure that decision-makers have access to needed information	13
7.7 Identify factors that drive decisions for specific risks	13
7.8 Developing a system to track and log decisions made	13
8 Public warning	14
8.1 General	14
8.2 Systems to warn and inform the public	14
8.3 Promote a community-based warning system	14
8.4 Protocols for communication with various stakeholders	15
8.4.1 The public	15

8.4.2	Special facilities	16
8.5	Design and test a template for the warning message	16
8.6	Analyse the anticipated time to warn the public	17
9	Analyse evacuee movement	17
9.1	General	17
9.2	Understand potential population movement	17
9.3	Understand evacuees' transportation behaviour	18
9.4	Identify demand and availability of the transport network	18
9.5	Identify transport performance measures and targets	19
9.6	Analyse transport strategies and policies	19
9.7	Communicate transport information to the public	20
10	Assess evacuee shelter requirements	20
10.1	General	20
10.2	Estimate shelter demand	20
10.3	Identify suitable shelters	21
10.4	Establish shelter agreements	21
10.5	Analyse shelter availability during the incident	21
10.6	Manage evacuee registration and support services	22
10.7	Organize shelter supplies and mutual aid	22
10.8	Develop a safe return plan	22
11	Evaluate and continually improve	23
	Bibliography	24